

# Can I get assistance setting up my event?

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## Managed Services Webcasting

Ensure your next virtual event runs flawlessly by making use of our management expertise. Our experienced production management team can handle every element of your presentation including setup, presenter training, testing, player design and on-site video capture.

### Included in every Managed webcast:

- Dedicated production management from start to finish
- Custom designed event player and registration page
- Event assistance for elements like Q&A, Surveys, Slides, and Registration
- Email reminder and confirmation design and distribution
- Presenter training, including a hands-on demonstration of our Live Studio
- Technical support via phone
- Security set-up

To schedule managed services for an upcoming event, please contact Support or your sales representative. At least one week's notice is required for managed events. Events within 48 hours may incur an additional rush charge.

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